Broker latest news

Issue date: 10 September 2024

Issue no. 310

TEACHERS MUTUAL BANK LIMITED

Verification of Identity | Australia Post participation discontinued

Effective **immediately,** Teachers Mutual Bank Limited has discontinued its participation in the Verification of Identity (VOI) Land Title Verification of Identity service with Australia Post.

How does this change affect home loan application submissions?

The Bank will <u>cease to accept</u> the Australian Post Land Title Verification of Identity Form, for any application received from **Tuesday 1 October 2024**.

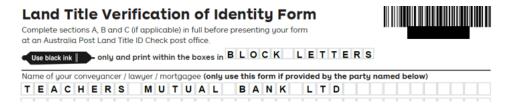
Verification of Identity service options available?

InfotrackID is an online verification platform providing a digital and secure solution to complete your clients Verification of Identity (VOI) requirements and offers 'In person' and 'Remote' options at <u>no cost to you</u>. **Register for InfoTrackID** on the <u>Broker Portal</u> under 'Application Services Available'.

Additionally, our Verification of Identity face to face form remains available on the Broker Portal.

What is being updated?

The <u>Broker Portal</u> and <u>Mortgage Origination Platforms</u> will be updated in due course removing the form and references to this service. <u>Please remove</u> any version of the Australia Post Land Title Verification of Identity Form from your records.



Further Information

For all our latest news, please visit the TMBL Broker portal (https://broker.tmbank.com.au) or contact your Broker Development Manager on **1300 TMBank** or email broker@tmbl.com.au.

Mark Middleton Head of Third Party Distribution

Important Information

Please note – Membership eligibility applies to join the Bank. All applications for credit are subject to our responsible lending criteria. Fees and charges apply. You can find our <u>Consumer Lending Terms and Conditions</u> available online or from any of our offices.







