



December 2024 Portfolio Notification

There are two opportunities during the year that customer statements can be used as a means to communicate to your whole portfolio, June and December. It is during these months that a statement is generated for every loan account type, therefore reaching every customer.

What we do

The Bank traditionally uses the statements to communicate changes to fees, changes to terms and conditions or provide required regulatory information.

What you may do

We invite you to take advantage of this cost effective means of communication, you may consider:

- Your own regulatory communication requirements.
- Marketing messages.

The communication space available to be utilised on the customers' statement is:

- Statement inserts 'Print On the Fly', which will print as an additional full A4 page.
- Statement messages which are text only and appear on the last page.

If you would like to take advantage of one of the above marketing options, please let us know as soon as possible by emailing partnersupport@bendigoadelaide.com.au.

Further information and specifications are attached for your convenience.

If you are considering any fee changes please contact us directly.

We require your completed inclusions by close of business **Monday 23 September 2024**.

We ask that you consider any required changes now so the opportunity to communicate to your customers is not missed as we will be unable to accommodate any requests post close of business **Monday 23 September 2024**.

Regards,



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If you have received this message in error, we would appreciate an immediate notification via e-mail to ContactUs@bendigoadelaide.com.au or by phoning 1300 BENDIGO (1300 236 344), and ask that the e-mail be permanently deleted from your system.

Bendigo and Adelaide Bank Limited ABN 11 068 049 178

