

Hi Team,

As at Monday 2 September 2024, Our turnaround times are as below:

- pick up file & pre-assessment – 3-5 business days
- credit assessment – 15-20 business days

Please note missing information returned may need additional business days to be assessed.

We appreciate your patience and support.

*Warm regards,*

***Sophie Sun***

*Loan Management*

Personal Banking Department || Bank of China(Australia) Limited

140 Sussex Street, Sydney NSW 2000

F: +61 2 9299 6462