



Hi,

We recently sent you a quick survey about ING's Mortgage Application experience.

The survey takes about **10 minutes** and will be open until **5pm Monday 16th September**.

We would like to hear from both **Brokers** and **Support Staff** who help with mortgage applications, so we'd appreciate if you can please also forward this email to any Support Staff so they too can complete the survey.



Length
10 mins



Topic
Mortgage
Application



Close Date
Monday
16th Sep

[Brokers, please click here](#)

[Support Staff, please click here](#)

Rest assured, your responses will remain anonymous and the results will be viewed in aggregate.

Your input will help shape a smoother and more efficient home loan application journey, ensuring we continue to support your business effectively.

Thank you for participating and we greatly appreciate your time and effort.

If you are unable to click the link, please copy and paste the full URL below into your browser:

https://www.theorangeunderground.ing.com.au/ConnectAPIGetway/Landing/ExternalWelcome/ExternalPanelistWelcome?PARAMS=defccc4f762b4a56a8c85bd511002d9a_24

Regards,

The ING Team

If you have any questions about this survey, please go to [ing.com.au/contactus](https://www.ing.com.au/contactus).

If you require any survey support, please e-mail surveys@ingcx.com.au.

This research is being conducted by Platform One (to view Platform One's privacy policy [click here](#)) on behalf of ING, a division of ING Bank (Australia) Limited (ABN 24 000 893 292, AFSL 229823) 60 Margaret St, Sydney, NSW 2000.

If you do not wish to participate in future research from ING, please click [unsubscribe](#).

For the curious: This message was sent to Peter Cox. The emails we send can contain hyperlinks but we will not ask you for your account or login information to be provided. Refer to the Security link on the ING website or go to scamwatch.com.au to find out ways of identifying and protecting yourself from scams.

ING BANK (AUSTRALIA) LIMITED

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