



Important News

Introducing eSign to Auswide Bank

We are excited to announce the introduction of digital signing, making it easier for you to work with us and faster and more convenient for your customers to sign their loan application and consent forms.

eSign will be available for our loan application and compliance forms as a part of your Aggregator October ApplyOnline update effective 23 October 2024.

The change to digital signing through the eSign process will allow you to:

- Easily obtain signatures from applicants in remote areas
- Manage and control the entire process within ApplyOnline
- Automatically attaches and self verifies the signed document to the relevant condition

What you'll need for digital signing

- You must include a unique and valid email address and mobile number for each applicant
- To initiate eSign, all validation errors in the application must be addressed.
- Once requested, all parties must complete the eSign request for the broker to submit the application.
- The broker can only choose to cancel an eSign request whilst the service is in progress i.e. if one or more signatures are outstanding.
- Upon completion, ApplyOnline will automatically attach and verify the signed Application Consent against the relevant condition within the checklist – all you need to do is submit to us as per the normal process.
- ApplyOnline will default as 'opt-in' for eSign for both the applicant/s and broker.
- Applicants can decline the offer to eSign. In so doing, the process will revert to the manual printing of the Consents and Declaration form and obtaining 'wet' signatures.

Applications submitted prior to 23 October 2023, will still need to have print forms printed and executed with 'wet signatures'. Applications submitted after 23 October 2023 will have the ability to print forms, issue and execute via eSign.

For further information you can view the 'How To Guide' located in our [Document Hub](#) on the broker website.

If you require any assistance, please contact our **Broker Support Team on 1300 077 127 Option 1** or speak with your BRM.

Would you please ensure that the above announcement is published to your 'Lender News' section.

A broker EDM is being distributed today.

Attached is a copy of the How To Guide for eSign.

Please confirm once the information is uploaded.

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