



Today's turnaround times

Here are the latest turnaround times.



Home loans

NEW DEALS

2 business days

NEW DOCUMENTS

2 business days

ADDITIONAL ADVANCE

2 business day

ESCALATION REQUESTS

4 business hours



Commercial loans

< \$1.5 MILLION UP TO

3 business days

> \$1.5 MILLION UP TO

5 business days



SMSF loans

DIGITAL APPLICATIONS

2 business days

MANUAL APPLICATIONS

5 business days

As always, thank you for your ongoing support. Please reach out if you have any questions.

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