



Broker update

The latest broker news to your inbox



Hi,

Here's a quick update on how we're doing right now, to help keep you informed.

Our SLAs

New applications	2 business days
MIRs & formal approval	+3 business days

Broker NPS

+60.0

MyState NPS

+47.3

"Good service, quick turnarounds."

PLAN Broker, WA

If you'd like to chat through any of this or discuss any scenarios, please don't hesitate to [reach out](#).

Kind regards,



MyStateBank

Important information

Any advice is general only and does not take into account your personal objectives, financial situation or needs and you should consider whether it is appropriate for you. Loan applications are subject to MyState's credit approval criteria. Terms and conditions, fees and charges may apply.

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