

Register for our new broker event and reminder about OTP coming.



We'll never ask you for your personal details via email or link to a login page.

More info: [bankofmelbourne.com.au/hoaxemails](https://bankofmelbourne.com.au/hoaxemails) [View online](#)



## In the know.

Stay ahead with the latest updates.



Hi,

Supporting you and your customers to do business with us safely is always a priority at Bank of Melbourne.

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New broker event alert: register now.

We're delighted to invite you to our latest broker event on **25 November**. Ross Mackenzie, Westpac Group's Head of Security Control Assessment will be hosting our event "Staying cybersafe at work and at home."

Aleasha D'Agostino, Executive Manager for Broker Approvals, will join Ross to discuss what we've delivered to address your feedback.

You can register and save this event to your calendar below.



### More about your host

Ross Mackenzie has over 20 years of cybersecurity experience across security architecture and design, security governance and security risk. At Westpac Group, Ross is responsible for security consulting, application security, penetration testing and distributed controls (including cyber hygiene).



### Event details:

**Date:** Monday 25 November 2024

**Time:** 1pm-2pm (AEDT)

**Register via Westpac Group Live:** [Staying cybersafe at work and at home](#) and add to your calendar:

[Add to calendar](#)

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Important BrokerHub update.

### Reminder about nominating your OTP email address.

We have communicated to you recently that we will be launching an additional layer of security for BrokerHub, known as OTP; a unique six-digit security code that you will enter each time you log in to BrokerHub.

You can now nominate an email address in BrokerHub, where your OTP will be sent. From **Friday 15 November** evening, these OTPs will be used to authenticate your login to BrokerHub. The nominated email address may be a group email address to support admin, team members, and office staff. Log in to BrokerHub

via the [broker website](#) to nominate an email address for OTP.

Please read our [OTP FAQ Guide](#) should you have any questions about this new process or get in touch with your BDM team to find out more.



#### Your new Policy Quick Guide.

Use our handy Policy Quick Guide to check your Relocation Loan clients' eligibility, so you can spend more time on business fundamentals than credit criteria. Access BrokerHub via the [broker website](#) and search "Quick-Guide" to get your copy.

For more detailed information on requirements and eligibility criteria, refer to the Credit Policy in BrokerHub.

**You've got questions? We've got time to talk.**



Call the Mortgage Central Hotline [1300 137 532](tel:1300137532)  
Mon-Fri 8:30am - 7:00pm AEDT



Visit [bankofmelbourne.com.au/broker](https://bankofmelbourne.com.au/broker)

**We appreciate you choosing us.**

Your Bank of Melbourne team

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Bank of Melbourne acknowledges the traditional owners as the custodians of this land, recognising their connection to land, waters and community. We pay our respects to Australia's First Peoples, and to their Elders past and present.

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**Accessibility support:**

Bank of Melbourne welcomes calls through the National Relay Service. If you are deaf, hard of hearing, or have speech/communication difficulty, choose your access option detailed on [National Relay Service](#).

Where English is a second language, contact us and a banker can arrange a language interpreter.

Visit [Bank of Melbourne Accessibility](#) for further information on our more accessible products and services for people with disability, who are neurodivergent or where English is a second language.

**Things you should know:**

Conditions, credit criteria, fees and charges apply. Based on Bank of Melbourne's credit criteria, residential lending is not available for non-Australian resident borrowers. More information available at [bankofmelbourne.com.au/broker](http://bankofmelbourne.com.au/broker).

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