As at Monday 18 November 2024, Our turnaround times are as below:

- pick up file & pre-assessment 3-5 business days
- credit assessment 1-3 business days

Please note missing information returned may need additional business days to be assessed.

We appreciate your patience and support.

Warm regards,

Sophie Sun

Loan Management

Personal Banking Department ∥ Bank of China(Australia) Limited 140 Sussex Street, Sydney NSW 2000