

# Aggregator Partner Update



## Christmas closure

As the holiday season fast approaches we would like to notify you of some key dates.

### Deadline for submitting applications

All residential applications must be submitted by **Thursday 12 December at 12pm** for settlement prior to Christmas. This is on the assumption that there is no missing information or issues that need to be addressed.

Other applications will proceed as usual but without guaranteed settlement prior to Christmas.

### Office closure

Our office closes Friday 20 December and reopens Monday 6 January 2025. During this time there will be team members on hand to assist with any urgent matters.

### Key contacts

- For any post settlement customer queries, please call 1300 163 184 or email: [loansupport@thinktank.net.au](mailto:loansupport@thinktank.net.au)
- For any scenario queries, please email [deal@thinktank.net.au](mailto:deal@thinktank.net.au)