

Register for our new broker event and reminder about OTP coming.



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BROKER NEWS

Important updates
delivered to your inbox.



 **BROKER**

Supporting you and your customers to do business with us safely is always a priority at Westpac.

New broker event alert: register now.

We're delighted to invite you to our latest broker event on **25 November**. Ross Mackenzie, Westpac Group's Head of Security Control Assessment will be hosting our event "Staying cybersafe at work and at home."

Aleasha D'Agostino, Executive Manager for Broker Approvals, will join Ross to discuss what we've delivered to address your feedback.

You can register and save this event to your calendar below.



More about your host.

Ross Mackenzie has over 20 years of cybersecurity experience across security architecture and design, security governance and security risk. At Westpac Group, Ross is responsible for security consulting, application security, penetration testing and distributed controls (including cyber hygiene).

Event details:



Date: Monday 25 November 2024

Time: 1pm - 2pm (AEDT)

Register via Westpac View: [Staying cybersafe at work and at home](#) and add this event to your Calendar:

[Add to calendar](#)

Important BrokerHub update.

Reminder about nominating your OTP email address.

We have communicated to you recently that we will be launching an additional layer of security for BrokerHub, known as OTP; a unique six-digit security code that you will enter each time you log in to BrokerHub.

You can now nominate an email address in BrokerHub, where your OTP will be sent. From **Friday 15 November** evening, these OTPs will be used to authenticate your login to BrokerHub. The nominated email address may be a group email address to support admin, team members, and office staff. Log in to BrokerHub via the [broker website](#) to nominate an email address for OTP.

Please read our [OTP FAQ Guide](#) should you have any questions about this new process or get in touch with your BDM team to find out more.




Your new Policy Quick Guide.

This new handy Credit Policy Quick guide is to help you check your Bridging Loan clients' eligibility at a glance. Access BrokerHub via the [broker website](#) and search "Quick-Guide" to get your copy.

For more detailed information on requirements and eligibility criteria, refer to the Credit Policy in BrokerHub.

We're here to help.

 westpac.com.au/brokers

 [1300 130 928](tel:1300130928)
(8:30am - 7:00pm AEDT)

Accessibility support.

Westpac welcomes calls through the National Relay Service. If you are deaf, hard of hearing, or have speech/communication difficulty, choose your access option detailed on the [National Relay Service](#).

Where English is a second language, contact us and a banker can arrange a language interpreter.

Visit [Westpac Access and Inclusion](#) for further information on our more accessible products and services for people with disability, who are neurodivergent or where English is a second language.

Westpac acknowledges the traditional owners as the custodians of this land, recognising their connection to land, waters and community. We

pay our respects to Australia's First Peoples, and to their Elders past and present.



Things you should know

Conditions, credit criteria, fees and charges apply. Based on Westpac's credit criteria, residential lending is not available for Non-Australian resident borrowers. More information available at westpac.com.au/brokers.

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