

One-Time Passcode is now live in BrokerHub plus event reminder.



We'll never ask you for your personal details via email or link to a login page.

More info: [bankofmelbourne.com.au/hoaxemails](https://bankofmelbourne.com.au/hoaxemails) [View online](#)

## Broker update.

BrokerHub security enhancements  
to safeguard your data.



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One-Time Passcode is live.

You will now notice that we have launched an additional layer of security for BrokerHub, known as OTP; a unique six-digit security code that you will enter each time you log in to BrokerHub.

You are able to manage the email address that receives OTP in the 'Personal details' section of your BrokerHub profile. To do so, navigate to the top right-hand corner of the page, select the 'person' icon and select 'Personal Details'.

The nominated email address may be a group email address to support admin, team members, and office staff.

To access BrokerHub, you can do so via the [broker website](#).

Please read our [OTP FAQ Guide](#), should you have any questions about this process or get in touch with your BDM team to find out more.

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Reminder: Register for our next broker event.

You're invited to our broker event on **25 November**. Ross Mackenzie, Westpac Group's Head of Security Control Assessment will be hosting our event "Staying cybersafe at work and at home."

Aleasha D'Agostino, Executive Manager for Broker Approvals, will join Ross to discuss what we've delivered to address your feedback.

You can register and save this event to your calendar below.



**Event details:**

**Date:** Monday 25 November 2024

**Time:** 1pm-2pm (AEDT)

**Register via Westpac Group Live:** [Staying cybersafe at work and at home](#) and add to your calendar:

Add to calendar



**Enhance your experience with the BrokerHub Pricing Tool.**

To experience the enhanced BrokerHub Pricing Tool yourself and to view the how-to videos, simply log in to BrokerHub today.

[Learn more](#)

**You've got questions? We've got time to talk.**



Call the Mortgage Central Hotline [1300 137 532](tel:1300137532)  
Mon-Fri 8:30am - 7:00pm AEDT



Visit [bankofmelbourne.com.au/broker](https://bankofmelbourne.com.au/broker)

**We appreciate you choosing us.**

Your Bank of Melbourne team

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**Bank of Melbourne acknowledges the traditional owners as the custodians of this land, recognising their connection to land, waters and community. We pay our respects to Australia's First Peoples, and to their Elders past and present.**

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Where English is a second language, contact us and a banker can arrange a language interpreter.

Visit [Bank of Melbourne Accessibility](#) for further information on our more accessible products and services for people with disability, who are neurodivergent or where English is a second language.

**Things you should know:**

Conditions, credit criteria, fees and charges apply. Based on Bank of

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