



## Service Level for Assessment now at 4 Business Days

Please note our service level (SLA) for assessment is now **4 business days** for a submission with all relevant supporting documentation supplied.

This SLA is applicable to all applications in progress as well as NEW submissions.

Please note applications requiring additional assessment by a senior credit officer may take longer than our standard SLA.

Thank you for your understanding and if you have any questions, please contact Select Assist on 1300 738 336 or email [Connective Operations](mailto:Connective Operations).

Regards,

**Natalie Sheehan**  
**Head of Broker Distribution**



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