



Introducing Multi Factor Authentication to Adelaide Bank Connect

Please be aware effective **Wednesday 18 December 2024** we are introducing an additional security layer to Adelaide Bank Connect. All users will now be required to authenticate when they log on.

Implementing Multi-factor authentication (MFA) adds an extra layer of security to sensitive customer information which is held on Adelaide Bank Connect.

A help card has been attached for your convenience. We request you please attempt to log in prior to **Friday 20 December 2024** to ensure functionality, before the holiday shut down period.

Thank you for your assistance and if you have any questions or concerns please email [Connective Operations](#)

Regards,

Natalie Sheehan
Head of Broker Distribution



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If you have received this message in error, we would appreciate an immediate notification via e-mail to ContactUs@bendigoadelaide.com.au or by phoning 1300 BENDIGO (1300 236 344), and ask that the e-mail be permanently deleted from your system.

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