



Dear Valued Business Partners,

In August 2024, based on Broker feedback, we introduced the ANZ Home Loan Calculator (HLC) to market, a user-friendly Excel-based tool designed to estimate customer serviceability (UMI), LMI, applicable fees, and other home loan-related matters.

As part of the transition to make the ANZ Home Loan Calculator (HLC) our strategic serviceability solution, the following changes will take effect on 24 March 2025:

- You will no longer be able to use ANZ Qualify to estimate UMI and LMI. These features will be disabled.
- You will no longer be able to access any existing UMI and LMI related data in ANZ Qualify. For this reason, please make sure you securely save any existing UMI or LMI data you require from ANZ Qualify in accordance with applicable requirements, policies and processes.
- Live Chat support and Help articles on ANZ Qualify will be disabled and be replaced by user support materials in the [ANZ Broker Portal](#).

Note: From 24 March 2025, ANZ Qualify will continue to be used for pricing requests.

These changes aim to simplify the process for brokers by providing a consistent user experience.

Subsequent communications on these changes will be published by ANZ in its upcoming edition of Broker News on 6 February.

Kind Regards,



Ben Magnus

Head of Strategic Partnerships • Retail Broker

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