

# **Broker News Operational Update**

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### ANZ decreases variable home loan rates in Australia

Supporting customers to modify their direct loan repayment amounts.

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#### **Changes to ANZ Access Cards**

As part of our future-ready strategy, ANZ will phase out Access cards and fully transition to Visa Debit cards, ensuring seamless transactions on both international and domestic networks.

Read more



### **ANZ Access Visa Debit Card PIN Mail Suppression**

ANZ will no longer issue PIN mailers for ANZ Access Visa Debit (AAVD) cards.

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# Responsible Lending and Reasonable Enquiries

Make sure you're following the guidelines in our Guiding Principles: Broker Interview Guide.

Read more



## Home Loans Campaign 2025 - We'll help you and your customers get to a good place.

We're extending our 2025 Home Loans Campaign to empower brokers with the tools, training, and support they need to help their clients confidently navigate home loan options and achieve their property goal.

Read more



### ANZ consumer credit cards – Changes to the Overseas Transaction Fee

Starting 2 May 2025, the Overseas Transaction Fee for most ANZ consumer credit cards will increase from 3% to 3.5%, with no refunds on reversed or refunded transactions.

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#### Contact us



Chat via Broker Portal It's a quicker way to get answers Get started



**General enquiries** 1800 812 785



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