



Assistance for Queensland Natural Disaster Affected Customers

We understand natural disasters and severe weather events can financially impact customers.

If you have customers experiencing financial difficulty due to the current Queensland floods, please encourage them to contact our Mortgage Help Centre for support and to discuss their options.

Our Mortgage Help specialists are available Monday to Friday 8.00 am-6.00 pm AEST on **1800 650 258** or via [email](#)

Regards,

Natalie Sheehan
Head of Broker Distribution



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